

# FEATUREPLUS

## WHAT IS FEATUREPLUS?

A hosted telephony service designed specifically for small businesses, small branch offices & home-workers. It provides you with complete on-line control of service & features (such as call forwarding & voicemail-to-email) & on-line management (real time call statistics, user account creation & management) enabling a business to administer & control its services.

## THE BENEFITS OF FEATUREPLUS

By having complete on-line control of your telephone service & features such as call forwarding, call transfer & voicemail-to-email, you can be sure that you will never lose a call, whatever you are doing & wherever you are.

With FeaturePlus you can:

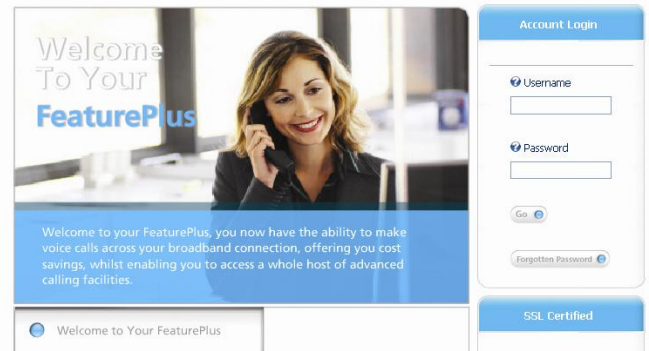
- **Keep your existing phone numbers**
- **Drive efficiency into their business through improved call handling and working more flexibly**
- **Be more responsive to customers by never losing customer calls**
- **Contain costs through having complete online control of your service**
- **Move and your phone numbers will move with you**
- **Buy on demand – pay as you grow or as your business changes**

## HOW DOES IT WORK?

FeaturePlus is a hosted telephony service that allows you to benefit from big business features that usually come only get with a phone system, at a small business price. Each user can be given control of their phone & its features via the internet. You can send calls to your mobile at the click of a button, play music when putting customers on hold, or transfer calls to any phone in the office or even phones at other sites.

Couple this with the ability to set up, manage & monitor users from a central location (for example remote workers or branch offices), then

not only do you have service that allows your business to more productive & responsive, but a service that allows your employees to work more flexibly without you losing control.



## WHO IS IT AIMED AT?

The service is ideal for small businesses (up to 8 extensions per site), multi-site businesses with branch offices, or businesses with remote workers. These businesses can take advantage of remote user management (including moves, adds & changes), a unified short-code dial plan for all users & free site-to-site calls.

## SO, DO YOU WANT...?

- **Benefit from advanced call & network features**
- **Reduce & control your telephony spend**
- **Keep your existing telephone number**
- **Have a choice of using cutting-edge IP phones or retaining your trusted analogue phones**
- **Access a complete voice service delivered faster than any other service in the UK**

....if so, then

**Call us now on 0800 008 7877**